



Interserve

Support Form for Direct Debit

Thank you for partnering with us. Your support will be gratefully received and carefully stewarded. For assistance or further information, please contact Interserve's Finance Team via finance@interserve.org.au or **1800 067 100**.

PERSONAL INFORMATION

Title First Name Last Name

(for couples) Title First Name Last Name

Email

Postal Address

Home Phone

Work Phone

Suburb Mobile

State Postcode Country

Church

DONATION TO

I'd like to support: (Name and region of service)

Donations of \$2 or more supporting Interserve's General Fund, Staff Members, COKE Fund and AIM Fund, and Partners or On Trackers who are working in development are tax-deductible. Donations supporting Partners or On Trackers in non-development work (eg. Theological education, pastoral ministry, classroom teachers) are not tax-deductible.

FINANCIAL SUPPORT OPTIONS

Amount \$

Payment frequency: Monthly Quarterly Annually

Start giving: From now From departure

Direct debit payments are processed on set dates during the month. Please see over for details.

SUBSCRIPTION OPTIONS

I would like to receive:

Newsletters and prayer requests: Mail Email

Prayer Notes – Prayer and praise points from all Australian Interserve Personnel, presented for daily prayer: Mail Email

Go Magazine – Biannual magazine published by Interserve Australia: Mail Email

News & Events – Interserve news and invitations to events in my local area: Email

Form continues on Page 2 - please turnover

PAYMENT	
Direct Debit	
I authorise Interserve to deduct my regular payment from the following account:	
Name of Financial Institution	<input type="text"/>
BSB	<input type="text"/>
Account number	<input type="text"/>
Account holders name	<input type="text"/>
Signature 1	<input type="text"/>
Signature 2	<input type="text"/>
<input type="checkbox"/> I acknowledge that this Direct Debit arrangement is governed by the terms of the Client Service Agreement (below). Interserve's Debit User ID is: 318915.	
Debit Date: <input type="checkbox"/> 18th of the month <input type="checkbox"/> 28th of the month	

RECEIPTS	
Please send me: <input type="checkbox"/> An annual statement after June 30 by: <input type="checkbox"/> Mail <input type="checkbox"/> Email <input type="checkbox"/> An email receipt after every payment	Name on receipt: <small>(only if different than name under the 'Personal Details' section)</small> <input type="text"/>

Please email this completed form to finance@interserve.org.au or mail to **PO Box 231, Bayswater VIC 3153**

Client Services Agreement for Direct Debit

Our commitment to you

We are required by bank regulations to send you this document which outlines our service agreement to you, in respect of the Direct Debit Request arrangements made between Interserve Group Limited ABN 86 632 173 114 / Interserve Development Limited ABN 12 041 298 2044 and you. Interserve's Debit User ID Number: 318915.

Drawing Arrangements: We will advise you, in writing, the details of the drawing arrangements (amount; frequency; commencement date) at least 14 business days prior to the first drawing.

Your account will be debited on the 18th or 28th of the month or on the next business day.

We will not change the amount or frequency of drawing arrangements without your prior approval.

We reserve the right to cancel the drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution and to arrange with you an alternative payment method.

We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

Your Rights: You may terminate the payments plan anytime by giving written notice directly to us, or through your nominated

Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may stop payment of a drawing by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may request change to the drawing amount and/or frequency by contacting us and advising your requirements no less than 14 business days prior to the due date.

Where you consider that a drawing has been initiated incorrectly you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution. If the drawing is dishonoured you may incur a fee from your bank. If a fee is incurred as a result of our error, we will reimburse you.

Your commitment to us

Your Responsibilities: It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account nominated by you to be drawn upon is closed.

It is your responsibility to arrange with us a suitable alternate payment method if you wish to cancel the drawing arrangements.