



Thank you for partnering with us. Your support will be gratefully received and carefully stewarded.

For assistance or information, please contact Interserve's Finance Team via [finance@interserve.org.au](mailto:finance@interserve.org.au) or 1800 067 100.

**PERSONAL INFORMATION**

Title  First Name  Last Name

*(for couples)* Title  First Name  Last Name

Email

Postal Address

Home Phone

Work Phone

Suburb

Mobile

State  Postcode  Country

Age range:  18-25  26-31  32-40  41-55  56+

Church

**DONATION TO**

**I'd like to support:**

Partner → Name

On Tracker → Name

Staff Member → Name

Interserve General Fund

Care for Kids Education (COKE) Fund

Action in Mission (AIM) Fund

Other →

Donations of \$2 or more supporting Interserve's General Fund, Staff Members, COKE Fund and AIM Fund, and Partners or On Trackers who are working in development are tax-deductible. Donations supporting Partners or On Trackers in non-development work (eg. Theological education, pastoral ministry, classroom teachers) are not tax-deductible.

**FINANCIAL SUPPORT OPTIONS**

**Regular financial support**

Amount \$

Payment frequency:  Monthly  Quarterly  Annually

Start giving:  From now  From departure

**A one time donation**

Amount \$

Automatic credit card and direct debit payments are processed on set dates during the month. Please see over for details.

**SUBSCRIPTION OPTIONS**

**I would like to receive:**

**Prayer Notes** – Prayer and praise points from all Australian Interserve Personnel, presented for daily prayer:  Mail  Email

**Go Magazine** – Biannual magazine published by Interserve Australia:  Mail  Email

**News & Events** – Interserve news and invitations to events in my local area:  Email

**Newsletters and prayer requests:**  Mail  Email



## PAYMENT OPTIONS

### Credit Card

I authorise Interserve to deduct my/our regular payment from the following credit card:

Mastercard  Visa

Name on card

Card number

Expiry date

Signature

Debit dates: Victorian residents – 15th of the month; NSW residents – 24th of the month; All other locations – 5th of the month.

### Cheque/Money Order

Please make cheques/money orders payable to Interserve Australia, and send to: PO Box 231, Bayswater VIC 3153

### Direct Debit

I authorise Interserve to deduct my regular payment from the following account:

Name of Financial Institution

BSB

Account number

Account holders name

Signature 1

Signature 2

I acknowledge that this Direct Debit arrangement is governed by the terms of the **Client Service Agreement** (page 3). Interserve Australia's Debit User ID is: 318915.

Debit Date:  18th of the month  28th of the month

### Direct Deposit

I would like to make a regular deposit to Interserve's bank account.

Account Name: **Interserve Australia** BSB: **013-225** Account No: **2971 14948** Reference: **Your name and**

On receiving this form we will send you a personalised supporter code to use with your deposits.

## RECEIPTS

Please send me:  An annual statement after June 30 by:  Mail  Email

An email receipt after every payment

Name on receipt:

(only if different than name under the 'Personal Details' section)

## FEEDBACK

How did you hear about Interserve?:  Website  Newspaper/Magazine  Radio  Friend  Church  Event  Other

Comments:

Please email this form to [finance@interserve.org.au](mailto:finance@interserve.org.au), fax to **03 9729 9422** or mail to **PO Box 231, Bayswater VIC 3153**



# Client Service Agreement

## For Direct Debits

### Our commitment to you

We are required by bank regulations to send you this document which outlines our service agreement to you, in respect of the Direct Debit Request arrangements made between Interserve Australia Incorporated ABN 12 041 298 204 and you. Interserve Australia's Debit User ID Number: 318915.

#### **Drawing Arrangements:**

We will advise you, in writing, the details of the drawing arrangements (amount; frequency; commencement date) at least 14 business days prior to the first drawing.

Your account will be debited on the 18th or 28th of the month or on the next business day.

We will not change the amount or frequency of drawing arrangements without your prior approval.

We reserve the right to cancel the drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution and to arrange with you an alternative payment method.

We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

#### **Your Rights:**

You may terminate the payments plan anytime by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may stop payment of a drawing by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may request change to the drawing amount and/or frequency by contacting us and advising your requirements no less than 14 business days prior to the due date.

Where you consider that a drawing has been initiated incorrectly you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution. If the drawing is dishonoured you may incur a fee from your bank. If a fee is incurred as a result of our error, we will reimburse you.

### Your commitment to us

#### **Your Responsibilities:**

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account nominated by you to be drawn upon is closed.

It is your responsibility to arrange with us a suitable alternate payment method if you wish to cancel the drawing arrangements.