



Thank you for partnering with us. Your support will be gratefully received and carefully stewarded.

For assistance or information, please contact Interserve's Finance Team via finance@interserve.org.au or 1800 067 100.

PERSONAL INFORMATION

Title First Name Last Name

(for couples) Title First Name Last Name

Email

Postal Address Name to appear on receipt

Home Phone

Work Phone

Suburb Mobile

State Postcode Country

Age range: 18-25 26-31 32-40 41-55 56+

Church

DONATION TO

I'd like to support:

Partner → Name

On Tracker → Name

Staff Member → Name

Interserve General Fund

Care for Kids Education (COKE) Fund

Action in Mission (AIM) Fund

Other →

Donations of \$2 or more supporting Interserve's General Fund, Staff Members, COKE Fund and AIM Fund, and Partners or On Trackers who are working in development are tax-deductible. Donations supporting Partners or On Trackers in non-development work (eg. Theological education, pastoral ministry, classroom teachers) are not tax-deductible.

FINANCIAL SUPPORT OPTIONS All donations over \$2 are tax deductible

Regular financial support

Amount \$

Payment frequency: Monthly Quarterly Annually

Start giving: From now From 3 months prior to departure From departure

A one time donation

Amount \$

Automatic credit card and direct debit payments are processed on set dates during the month. Please see over for details.

SUBSCRIPTION OPTIONS

I would like to receive:

Newsletters and prayer requests from Karl: Mail Email

Prayer Notes – Monthly prayer and praise points from all Australian Interserve Personnel, presented for daily prayer: Mail Email

Go Magazine – Biannual 24 page magazine published by Interserve Australia: Mail Email

News & Events – Interserve news and invitations to events in my local area: Email



PAYMENT OPTIONS

Credit Card

I authorise Interserve to deduct my/our regular payment from the following credit card:

Mastercard Visa

Name on card

Card number

Expiry date

Signature

Debit dates: Victorian residents – 15th of the month; NSW residents – 24th of the month; All other locations – 5th of the month.

Cheque/Money Order

Please make cheques/money orders payable to Interserve Australia, and send to: PO Box 231, Bayswater VIC 3153

Direct Debit

I authorise Interserve to deduct my regular payment from the following account:

Name of Financial Institution

BSB

Account number

Account holders name

Signature 1

Signature 2

I acknowledge that this Direct Debit arrangement is governed by the terms of the **Client Service Agreement** (page 3). Interserve Australia's Debit User ID is: 318915.

Debit Date: 18th of the month 28th of the month

Direct Deposit

I would like to make a regular deposit to Interserve's bank account.

Account Name: **Interserve Australia** BSB: **033 187** Account No: **273308** Reference: **Your name and "10010"**

On receiving this form we will send you a personalised supporter code to use with your deposits.

RECEIPTS

Please send me: An annual statement after June 30 by: Mail Email

An Email receipt after every payment

FEEDBACK

How did you hear about Interserve?: Website Newspaper/Magazine Radio Friend Church Event Other

Comments:

Please email this form to finance@interserve.org.au, fax to **03 9729 9422** or mail to **PO Box 231, Bayswater VIC 3153**



Client Service Agreement

For Direct Debits

Our commitment to you

We are required by bank regulations to send you this document which outlines our service agreement to you, in respect of the Direct Debit Request arrangements made between Interserve Australia Incorporated ABN 12 041 298 204 and you. Interserve Australia's Debit User ID Number: 318915.

Drawing Arrangements:

We will advise you, in writing, the details of the drawing arrangements (amount; frequency; commencement date) at least 14 business days prior to the first drawing.

Your account will be debited on the 18th or 28th of the month or on the next business day.

We will not change the amount or frequency of drawing arrangements without your prior approval.

We reserve the right to cancel the drawing arrangements if three or more drawings are returned unpaid by your nominated Financial Institution and to arrange with you an alternative payment method.

We will keep all information pertaining to your nominated account at the Financial Institution, private and confidential.

Your Rights:

You may terminate the payments plan anytime by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may stop payment of a drawing by giving written notice directly to us, or through your nominated Financial Institution. Notice given to us should be received by us at least 14 business days prior to the due date.

You may request change to the drawing amount and/or frequency by contacting us and advising your requirements no less than 14 business days prior to the due date.

Where you consider that a drawing has been initiated incorrectly you may take the matter up directly with us, or lodge a Direct Debit Claim through your nominated Financial Institution. If the drawing is dishonoured you may incur a fee from your bank. If a fee is incurred as a result of our error, we will reimburse you.

Your commitment to us

Your Responsibilities:

It is your responsibility to ensure that sufficient funds are available in the nominated account to meet a drawing on its due date.

It is your responsibility to ensure that the authorisation given to draw on the nominated account is identical to the account signing instruction held by the Financial Institution where the account is based.

It is your responsibility to advise us if the account nominated by you to be drawn upon is closed.

It is your responsibility to arrange with us a suitable alternate payment method if you wish to cancel the drawing arrangements.